

PROFESSIONALISM AND INTEGRITY
IN CONSTRUCTION

### **GROUNDS FOR CONFIDENCE**

The Chartered Building Consultancy scheme was launched by the CIOB following years of careful planning which involved close consultation with Government, industry and client bodies.

It has been warmly welcomed by consumer organisations and has become considered as the mark of true professionalism and integrity for the very best building consultancies.

Those consultancies that qualify for the CBC designation recognise it as a privilege – first to be earned and then maintained on the strength of their professionalism and performance.

By choosing a Chartered Building Consultancy you can be sure that, whatever the task, your builder has the professionalism, resources and commitment to meet your requirements safely and efficiently.

# The Chartered Institute of Building

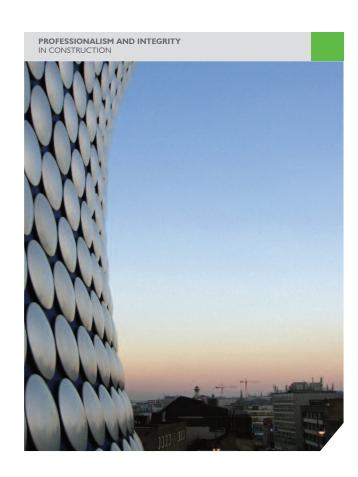
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# THE CHARTERED BUILDING CONSULTANCY SCHEME





# Professionalism and Integrity in Construction

For individuals, a business and public authorities alike, property is the single most important asset.

Whether commissioning a new building, extending an existing one, planning repairs or maintenance, the choice of your building consultant is critical. As the client, you have the right to ensure the service and advice you receive is of the highest calibre and that, when completed, the work represents a good investment and value for money.

#### **MAKING THE RIGHT CHOICE**

Historically, one of the biggest dilemmas facing any client has always been choosing a consultant you can rely upon. The Chartered Building Consultancy scheme brings this uncertainty to an end.

Chartered Building Consultancies are run by professionally qualified managers, experienced in all aspects of the building process. They endorse the Chartered Institute of Building's globally-recognised standards of best practice in management, professionalism and competent behaviour.

## BENEFITS OF CHOOSING A CHARTERED BUILDING CONSULTANCY

Chartered Building Consultancies are bound by a comprehensive Code of Professional Conduct. This commits them to quality of service, integrity of conduct and an overriding concern for your best interest at all times.

## As the client, you can expect:

- Professionalism throughout, from initial enquiry to the satisfactory completion of their working brief.
- Quality of service and attention to detail.
- Speed, efficiency and integrity.
- Value for money.
- Fully-trained and competent people working for you.
- Compliance with statutory codes and good building practice.
- Any problems that arise will be dealt with promptly, courteously and efficiently.

### **HOW CONSULTANCIES QUALIFY**

Eligibility for Chartered Building Consultancy status is monitored by the Chartered Institute of Building – the international voice of the building professional.

To qualify, a consultancy must:

- Provide evidence of the professional qualifications of its executive directors or partners.
- Show that a significant proportion of these directors or partners are qualified as Chartered Builders in line with the CIOB's global standards.
- Ensure that all staff engaged in the management of the construction process have achieved, or are working towards, appropriate qualifications in accordance with national or CIOB standards.
- Guarantee they keep themselves informed of current thinking and developments appropriate to the type and level of their responsibility.
- Ensure individuals within the company provide evidence they have undertaken sufficient study and personal development to fulfil their professional obligations.
- Abide by the Code of Professional Conduct.
- Agree to employ only competent personnel and specialist contractors, and to produce work to the required standard.
- Continually maintain the requirements for chartered status.



